

**Scripps Health Plan Services (SHPS)  
Professional Matrix by Health Plan by Group  
Effective January 1, 2025**

Health Plans		Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network- North County SD (OCN)	Scripps Physicians Medical Group (SPMG)	Rady Children's Network (RCHN)
Anthem Blue Cross HMO/POS	Auths	Not Applicable EFF 12/31/24	Not Applicable EFF 12/31/24	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Claims						
Anthem Blue Cross Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-800-515-8889	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims			Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department		SPMG PO Box 7250 La Verne, CA 91750-7250	
Blue Shield HMO	Auths	SHPS	SHPS	MPMG Phone: 1-800-515-8889	Optum Care Network Phone: 1-800-956-8000	SPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department	Optum PO Box 6906 Rancho Cucamonga CA 91729-6906	SPMG PO Box 7250 La Verne, CA 91750-7250	
Blue Shield Trio HMO (Covered CA)	Auths	SHPS	SHPS	MPMG Phone: 1-800-515-8889	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department		SPMG PO Box 7250 La Verne, CA 91750-7250	
Blue Shield POS	Auths	SHPS	SHPS	MPMG Phone: 1-800-515-8889	Optum Care Network Phone: 1-800-956-8000	SPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department	Optum PO Box 6906 Rancho Cucamonga CA 91729-6906	SPMG PO Box 7250 La Verne, CA 91750-7250	

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Blue Shield Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-800-515-8889	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims			Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department		SPMG PO Box 7250 La Verne, CA 91750-7250 Excludes Chemotherapy Drugs & Technical Component <b>Blue Shield of CA</b> Chemotherapy Drugs & Technical Component PO Box 272640 Chico CA 95927-2640	
Cigna HMO/POS	Auths	SHPS	SHPS	MPMG Phone: 1-800-515-8889	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department		SPMG PO Box 7250 La Verne, CA 91750-7250	
Health Net HMO	Auths	SHPS	SHPS	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Claims	SHPS	SHPS				
Health Net Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-800-515-8889	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims			Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department		SPMG PO Box 7250 La Verne, CA 91750-7250	
Health Net Medicare Advantage (D-SNP)	Auths	Not Applicable	Not Applicable	Not Applicable	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims					SPMG PO Box 7250 La Verne, CA 91750-7250	

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SCAN Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-800-515-8889	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims			Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department		SPMG PO Box 7250 La Verne, CA 91750-7250	
SCAN Connections D-SNP	Auths	Not Applicable	Not Applicable	Not Applicable	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims					SPMG PO Box 7250 La Verne, CA 91750-7250	
Scripps Health Plan HMO	Auths	SHP Phone: 1-844-337-3700	SHP Phone: 1-844-337-3700	MPMG Phone: 1-800-956-8000	Optum Care Network Phone: 1-800-956-8000	SPMG Phone: 858-824-7000	RCHN Phone: 1-877-276-4543
	Claims	SHP PO Box 2529 La Jolla, CA 92038 Phone: 1-844-337-3700	SHP PO Box 2529 La Jolla, CA 92038 Phone: 1-844-337-3700	Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department	Optum PO Box 6906 Rancho Cucamonga CA 91729-6906	SPMG PO Box 7250 La Verne, CA 91750-7250	RCHN 3020 Childrens Wy Mail Stop MC5099 San Diego, CA 92123
United Healthcare HMO Full Network	Auths	SHPS	SHPS	MPMG Phone: 1-800-956-8000	Not Applicable	SPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department		SPMG PO Box 7250 La Verne, CA 91750-7250	
United Healthcare HMO Signature Value Alliance	Auths	SHPS	SHPS	MPMG Phone: 1-800-956-8000	Optum Care Network Phone: 1-800-956-8000	SPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS Excludes ER, Anesthesiology & Pain Mgmt when rendered by anesthesiologist <b>United Healthcare</b> ER & Pain Mgmt when rendered by anesthesiologist PO Box 30968 Salt Lake City, UT 84130-0967	SHPS Excludes ER, Anesthesiology & Pain Mgmt when rendered by anesthesiologist <b>United Healthcare</b> ER & Pain Mgmt when rendered by anesthesiologist PO Box 30968 Salt Lake City, UT 84130-0967	Prospect Medical PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department	Optum PO Box 6906 Rancho Cucamonga CA 91729-6906	SPMG PO Box 7250 La Verne, CA 91750-7250	

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United Healthcare HMO VEBA Alliance CalPERS Alliance	Auths	SHPS	SHPS	MPMG Phone: 1-800-956-8000	Optum Care Network Phone: 1-800-956-8000	SPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS Excludes Anesthesiology & Pain Mgmt when rendered by anesthesiologist <b>United Healthcare</b> Anesthesiology & Pain Mgmt when rendered by anesthesiologist PO Box 30968 Salt Lake City, UT 84130-0967	SHPS Excludes Anesthesiology & Pain Mgmt when rendered by anesthesiologist <b>United Healthcare</b> Anesthesiology & Pain Mgmt when rendered by anesthesiologist PO Box 30968 Salt Lake City, UT 84130-0968	<b>Prospect Medical</b> PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department	<b>Optum</b> PO Box 6906 Rancho Cucamonga CA 91729-6906	<b>SPMG</b> PO Box 7250 La Verne, CA 91750-7250	
United Healthcare Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-800-956-8000	Not Applicable	Not Applicable	Not Applicable
	Claims			<b>Prospect Medical</b> PO Box 11466 Santa Ana, CA 92711-1466 Attn: Claims Department			