

Scripps Health Plan Services ("SHPS")  
Professional Matrix by Group by Health Plan  
Effective January 1, 2023

Health Plans	Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network - North County SD	Scripps Physicians Medical Group (SPMG)	Rady Children's Health Network (RCHN)
<b>Aetna HMO/POS</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ Aetna 1-800-624-0756 phone 1-888-477-1553 fax</li> <li>▪ Aetna P.O. Box 14079 Lexington, KY 40512-4079</li> </ul>	<ul style="list-style-type: none"> <li>▪ Aetna 1-800-624-0756 phone 1-888-477-1553 fax</li> <li>▪ Aetna P.O. Box 14079 Lexington, KY 40512-4079</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable
<b>Alignment Select (MA)*</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS - Excludes Out of Area &amp; Transplants</li> <li>▪ SHPS - Excludes Out of Area &amp; Transplants</li> <li>▪ Alignment Select (Transplants &amp; Out of Area) P.O. Box 14010 Orange, CA 92863</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS - Excludes Out of Area &amp; Transplants</li> <li>▪ SHPS - Excludes Out of Area &amp; Transplants</li> <li>▪ Alignment Select (Transplants &amp; Out of Area) P.O. Box 14010 Orange, CA 92863</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Effective January 1, 2021						
<b>Anthem Blue Cross HMO/POS</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS-Excludes Anesthesia</li> <li>▪ Anthem Blue Cross (Anesthesia) P.O. Box 60007 Los Angeles, CA 90060</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS-Excludes Anesthesia</li> <li>▪ Anthem Blue Cross (Anesthesia) P.O. Box 60007 Los Angeles, CA 90060</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Effective March 1, 2014						

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Health Plans	Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network - North County SD	Scripps Physicians Medical Group (SPMG)	Rady Children's Health Network (RCHN)
<b>Anthem Blue Cross (MA)*</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS-Excludes: Transplants &amp; Out of Area</li> <li>▪ Anthem Blue Cross: (Transplants &amp; Out of Area) P.O. Box 60007 Los Angeles, CA 90060-0007</li> </ul> <p>Effective February 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS-Excludes: Transplants &amp; Out of Area</li> <li>▪ Anthem Blue Cross: (Transplants &amp; Out of Area) P.O. Box 60007 Los Angeles, CA 90060-0007</li> </ul> <p>Effective February 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p>Effective January 1, 2016</p>	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p>Effective January 1, 2016</p>	Not Applicable
<b>Anthem Blue Cross Pathway HMO (Individual Benefit Plans)</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul> <p>Effective January 1, 2023 Covered CA</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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<b>Blue Shield HMO</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective March 1, 2021 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective March 1, 2021 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O.Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p>Effective January 1, 2013</p>	<ul style="list-style-type: none"> <li>▪ Optum Care Network 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O.Box 6906 Rancho Cucamonga, CA 91729-6906</li> </ul> <p>Effective January 1, 2013</p>	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p>Effective October 1, 2015</p>	Not Applicable
<b>Blue Shield Trio HMO Covered California</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective March 1, 2021 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective March 1, 2021 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p>Effective January 1, 2017</p>	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p>Effective January 1, 2017</p>	Not Applicable

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Health Plans	Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network - North County SD	Scripps Physicians Medical Group (SPMG)	Rady Children's Health Network (RCHN)
<b>Blue Shield POS</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective March 1, 2021 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective March 1, 2021 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p>Effective April 1, 2017</p>	<ul style="list-style-type: none"> <li>▪ Optum Care Network 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6906 Rancho Cucamonga, CA 91729-6906</li> </ul> <p>Effective April 1, 2017</p>	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p>Effective April 1, 2017</p>	Not Applicable
<b>Blue Shield (MA)*</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS - Excludes Out of Area &amp; Transplants</li> <li>▪ Blue Shield of CA (Out of Area &amp; Transplants) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652</li> </ul> <p>Effective January 1, 2018</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS - Excludes Out of Area &amp; Transplants</li> <li>▪ Blue Shield of CA (Out of Area &amp; Transplants) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652</li> </ul> <p>Effective January 1, 2018</p>	Not Applicable	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS - Excludes Chemotherapy (Drugs &amp; Technical Component) P.O. Box 7250 La Verne, CA 91750-7250</li> <li>▪ Blue Shield of CA (Chemotherapy) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652</li> </ul> <p>Effective February 1, 2018</p>	Not Applicable

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<b>Blue Shield of California Promise Health Plan (MA)*</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul> Effective January 1, 2019 fka Care 1st	Not Applicable	Not Applicable	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> Effective January 1, 2013	Not Applicable	Not Applicable	Not Applicable
<b>Cigna HMO/POS</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> Effective September 1, 2014	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> Effective September 1, 2014	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> Effective January 1, 2017	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> Effective January 1, 2017	Not Applicable

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Health Plans	Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network - North County SD	Scripps Physicians Medical Group (SPMG)	Rady Children's Health Network (RCHN)
<b>Health Net Ambetter HMO</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul> <b>Effective January 1, 2023</b> fka Health Net Community Care	<ul style="list-style-type: none"> <li>▪ Health Net 1-800-977-7282 phone</li> <li>▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040</li> </ul>	<ul style="list-style-type: none"> <li>▪ Health Net 1-800-977-7282 phone</li> <li>▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable
<b>Health Net HMO</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul> Effective July 1, 2014	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable
<b>Health Net POS</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ Health Net 1-800-793-4473 (fax) Urgent 1-800-672-2135 (fax) Elective 1-800-977-7282 (status)</li> <li>▪ Health Net of CA, Inc. Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040</li> </ul>	<ul style="list-style-type: none"> <li>▪ Health Net 1-800-793-4473 (fax) Urgent 1-800-672-2135 (fax) Elective 1-800-977-7282 (status)</li> <li>▪ Health Net of CA, Inc. Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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<b>Health Net Wellcare by Health Net EAE D-SNP (MA)*</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS- Excludes Mental Health</li> <li>▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512</li> </ul>	Not Applicable	Not Applicable	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul>	Not Applicable
<b>Sunset Health Net Cal MediConnect</b> Effective January 1, 2023						
<b>Health Net Salud HMO Fee For Service</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ Health Net 1-800-977-7282 phone</li> <li>▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040</li> </ul>	<ul style="list-style-type: none"> <li>▪ Health Net 1-800-977-7282 phone</li> <li>▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040</li> </ul>	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Effective August 15, 2021						

\*Medicare Advantage  
Updated 1/4/23

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<b>Health Net Seniority Plus (MA)*</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS-Excludes Mental Health</li> <li>▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512</li> </ul> <p>Effective January 1, 2003</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS-Excludes Mental Health</li> <li>▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512</li> </ul> <p>Effective January 1, 1990</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p>Effective January 1, 2007</p>	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p>Effective August 1, 2014</p>	Not Applicable
<b>SCAN (MA)*</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p>Effective January 1, 2007</p>	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p>Effective January 1, 2015</p>	Not Applicable
<b>SCAN Connections D-SNP</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul> <p>Effective January 1, 2023</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul>	Not Applicable	Not Applicable	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul>	Not Applicable

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<b>Scripps Health Plan HMO</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHP 1-844-337-3700 phone</li> <li>▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone</li> </ul> <p style="text-align: center;">Effective January 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ SHP 1-844-337-3700 phone</li> <li>▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone</li> </ul> <p style="text-align: center;">Effective January 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p style="text-align: center;">Effective January 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ Optum Care Network 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6906 Rancho Cucamonga, CA 91729-6906</li> </ul> <p style="text-align: center;">Effective January 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p style="text-align: center;">Effective January 1, 2016</p>	<ul style="list-style-type: none"> <li>▪ RCHN 1-877-276-4543 phone</li> <li>▪ RCHN 3020 Childrens Wy Mail Stop MC5099 San Diego, CA 92123</li> </ul> <p style="text-align: center;">Effective January 1, 2017</p>
<b>UnitedHealthcare HMO</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p style="text-align: center;">Effective April 1, 2020 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS</li> </ul> <p style="text-align: center;">Effective April 1, 2020 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p style="text-align: center;">Effective October 1, 2014</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p style="text-align: center;">Effective February 1, 2015</p>	<p>Not Applicable</p>

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<b>UnitedHealthcare HMO Signature Value Alliance</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> </ul> <ul style="list-style-type: none"> <li>▪ SHPS-Excludes ER &amp; Anesthesia</li> <li>▪ UnitedHealthcare (ER &amp; Anesthesia) P.O. Box 30968 Salt Lake City, UT 84130-0967</li> </ul> <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> </ul> <ul style="list-style-type: none"> <li>▪ SHPS-Excludes ER &amp; Anesthesia</li> <li>▪ UnitedHealthcare (ER &amp; Anesthesia) P.O. Box 30968 Salt Lake City, UT 84130-0967</li> </ul> <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> </ul> <ul style="list-style-type: none"> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> <li>▪ Optum Care Network 1-800-956-8000 phone</li> </ul> <ul style="list-style-type: none"> <li>▪ Optum (fka NAMM) P.O. Box 6906 Rancho Cucamonga, CA 91729-6906</li> </ul> <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> <li>▪ SPMG 858-824-7000 phone</li> </ul> <ul style="list-style-type: none"> <li>▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250</li> </ul> <p>Effective February 1, 2015</p>	Not Applicable
<b>UnitedHealthcare HMO Signature Value Alliance (VEBA MEMBERS ONLY)</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> </ul> <ul style="list-style-type: none"> <li>▪ SHPS-Excludes Anesthesia, pain management</li> <li>▪ UnitedHealthcare P.O. Box 30968 Salt Lake City, UT 84130-0967</li> </ul> <p>Effective January 1, 2020 (SHPS at risk for ER Services)</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> </ul> <ul style="list-style-type: none"> <li>▪ SHPS-Excludes Anesthesia, pain management</li> <li>▪ UnitedHealthcare P.O. Box 30968 Salt Lake City, UT 84130-0967</li> </ul> <p>Effective January 1, 2020 (SHPS at risk for ER Services)</p>	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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**Effective January 1, 2023**

Health Plans	Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network - North County SD	Scripps Physicians Medical Group (SPMG)	Rady Children's Health Network (RCHN)
<b>UnitedHealthcare (MA)*</b> <b>AARP Medicare Advantage</b>  <ul style="list-style-type: none"> <li>▪ Authorizations</li> <li>▪ Claims</li> </ul>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS - Includes ER</li> </ul> <p style="text-align: center;">Effective January 1, 2020</p>	<ul style="list-style-type: none"> <li>▪ SHPS</li> <li>▪ SHPS - Includes ER</li> </ul> <p style="text-align: center;">Effective January 1, 2020</p>	<ul style="list-style-type: none"> <li>▪ MPMG 1-800-956-8000 phone</li> <li>▪ Optum (fka NAMM) P.O. Box 6907 Rancho Cucamonga, CA 91729-6907</li> </ul> <p style="text-align: center;">Effective January 1, 2007</p>	Not Applicable	Not Applicable	Not Applicable