

Scripps Health Plan Services ("SHPS")
Professional Matrix by Group by Health Plan
Effective April 1, 2020

Health Plans	Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Primary Care Associates Medical Group (PCAMG)	Scripps Physicians Medical Group (SPMG)	Rady Children's Health Network (RCHN)
Aetna HMO/POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ Aetna 1-800-624-0756 phone 1-888-477-1553 fax ▪ Aetna P.O. Box 14079 Lexington, KY 40512-4079 	<ul style="list-style-type: none"> ▪ Aetna 1-800-624-0756 phone 1-888-477-1553 fax ▪ Aetna P.O. Box 14079 Lexington, KY 40512-4079 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Anthem Blue Cross HMO/POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Anesthesia ▪ Anthem Blue Cross (Anesthesia) P.O. Box 60007 Los Angeles, CA 90060 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Anesthesia ▪ Anthem Blue Cross (Anesthesia) P.O. Box 60007 Los Angeles, CA 90060 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Effective March 1, 2014						
Anthem Blue Cross (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes: Transplants & Out of Area ▪ Anthem Blue Cross: Transplants & Out of Area P.O. Box 60007 Los Angeles, CA 90060-0007 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes: Transplants & Out of Area ▪ Anthem Blue Cross: Transplants & Out of Area P.O. Box 60007 Los Angeles, CA 90060-0007 	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 	Not Applicable
	Effective February 1, 2016	Effective February 1, 2016	Effective January 1, 2016		Effective January 1, 2016	

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Blue Shield HMO <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes ER & Anesthesia ▪ Blue Shield of CA (ER & Anesthesia) P.O. Box 272540 Chico, CA 95927-2540 1-800-535-8000 <p>Effective January 1, 2013</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes ER & Anesthesia ▪ Blue Shield of CA (ER & Anesthesia) P.O. Box 272540 Chico, CA 95927-2540 1-800-535-8000 <p>Effective July 1, 2014</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O.Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2013</p>	<ul style="list-style-type: none"> ▪ PCAMG 1-800-956-8000 phone ▪ NAMM P.O.Box 6906 Rancho Cucamonga, CA 91729-6906 <p>Effective January 1, 2013</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective October 1, 2015</p>	Not Applicable
Blue Shield Trio HMO Covered California <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS- Excludes ER & Anesthesia ▪ Blue Shield of CA (ER & Anesthesia) P.O. Box 272540 Chico, CA 95927-2540 1-800-535-8000 <p>Effective January 1, 2017</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS- Excludes ER & Anesthesia ▪ Blue Shield of CA (ER & Anesthesia) P.O. Box 272540 Chico, CA 95927-2540 1-800-535-8000 <p>Effective January 1, 2017</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2017</p>	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective January 1, 2017</p>	Not Applicable

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Blue Shield (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Excludes Out of Area & Transplants ▪ Blue Shield of CA (Out of Area & Transplants) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652 <p>Effective January 1, 2018</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Excludes Out of Area & Transplants ▪ Blue Shield of CA (Out of Area & Transplants) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652 <p>Effective January 1, 2018</p>	<p>Not Applicable</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS - Excludes Chemotherapy (Drugs & Technical Component) P.O. Box 7250 La Verne, CA 91750-7250 ▪ Blue Shield of CA (Chemotherapy) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652 <p>Effective February 1, 2018</p>	<p>Not Applicable</p>
Blue Shield POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Excludes ER & Anesthesia ▪ Blue Shield of CA (ER & Anesthesia) P.O. Box 272540 Chico, CA 95927-2540 1-800-535-8000 <p>Effective April 1, 2017</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Excludes ER & Anesthesia ▪ Blue Shield of CA (ER & Anesthesia) P.O. Box 272540 Chico, CA 95927-2540 1-800-535-8000 <p>Effective April 1, 2017</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective April 1, 2017</p>	<ul style="list-style-type: none"> ▪ PCAMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6906 Rancho Cucamonga, CA 91729-6906 <p>Effective April 1, 2017</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective April 1, 2017</p>	<p>Not Applicable</p>

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<p>Blue Shield of California Promise Health Plan (MA)*</p> <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims <p>Effective January 1, 2019 fka Care 1st</p>	Not Applicable	Not Applicable	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2013</p>	Not Applicable	Not Applicable	Not Applicable
<p>Cigna HMO/POS</p> <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS <p>Effective September 1, 2014</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS <p>Effective September 1, 2014</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2017</p>	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective January 1, 2017</p>	Not Applicable
<p>Cigna SureFit (EPO)</p> <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims <p>Effective January 1, 2019</p>	<ul style="list-style-type: none"> ▪ Cigna 1-866-494-2111 phone ▪ Cigna P.O. Box 188062 Chattanooga, TN 37422-2111 	<ul style="list-style-type: none"> ▪ Cigna 1-866-494-2111 phone ▪ Cigna P.O. Box 188062 Chattanooga, TN 37422-2111 	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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Health Net Community Care Covered California HMO <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims Effective November 1, 2016	<ul style="list-style-type: none"> ▪ Health Net 1-800-977-7282 phone ▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	<ul style="list-style-type: none"> ▪ Health Net 1-800-977-7282 phone ▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Health Net HMO <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims Effective July 1, 2014	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Health Net POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ Health Net 1-800-793-4473 (fax) Urgent 1-800-672-2135 (fax) Elective 1-800-977-7282 (status) ▪ Health Net of CA, Inc. Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	<ul style="list-style-type: none"> ▪ Health Net 1-800-793-4473 (fax) Urgent 1-800-672-2135 (fax) Elective 1-800-977-7282 (status) ▪ Health Net of CA, Inc. Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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Health Net Cal MediConnect (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS- Excludes Mental Health ▪ Health Net MHN P.O. Box 14621 Lexington, KY 40512 <p>Effective April 1, 2014</p>	Not Applicable	Not Applicable	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective February 1, 2015</p>	Not Applicable
Health Net Seniority Plus (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Mental Health ▪ Health Net MHN P.O. Box 14621 Lexington, KY 40512 <p>Effective January 1, 2003</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Mental Health ▪ Health Net MHN P.O. Box 14621 Lexington, KY 40512 <p>Effective January 1, 1990</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2007</p>	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective August 1, 2014</p>	Not Applicable
SCAN (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2007</p>	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective January 1, 2015</p>	Not Applicable

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Scripps Health Plan HMO <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHP 1-844-337-3700 phone ▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ SHP 1-844-337-3700 phone ▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ PCAMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6906 Rancho Cucamonga, CA 91729-6906 <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ RCHN 1-877-276-4543 phone ▪ RCHN 3020 Childrens Wy Mail Stop MC5099 San Diego, CA 92123 <p>Effective January 1, 2017</p>
UnitedHealthcare HMO <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS <p>Effective April 1, 2020 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS <p>Effective April 1, 2020 (SHPS at risk for ER-In area services and Anesthesia, including pain management)</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective October 1, 2014</p>	<p style="text-align: center;">Not Applicable</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective February 1, 2015</p>	<p style="text-align: center;">Not Applicable</p>
UnitedHealthcare HMO Signature Value Alliance <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes ER & Anesthesia ▪ UnitedHealthcare (ER & Anesthesia) P.O. Box 30968 Salt Lake City, UT 84130-0967 <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes ER & Anesthesia ▪ UnitedHealthcare (ER & Anesthesia) P.O. Box 30968 Salt Lake City, UT 84130-0967 <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> ▪ PCAMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6906 Rancho Cucamonga, CA 91729-6906 <p>Effective March 1, 2012</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SCPMCS P.O. Box 7250 La Verne, CA 91750-7250 <p>Effective February 1, 2015</p>	<p style="text-align: center;">Not Applicable</p>

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UnitedHealthcare HMO Signature Value Alliance (VEBA MEMBERS ONLY) <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Anesthesia ▪ UnitedHealthcare (Anesthesia) P.O. Box 30968 Salt Lake City, UT 84130-0967 <p>Effective January 1, 2020 (SHPS at risk for ER Services)</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Anesthesia ▪ UnitedHealthcare (Anesthesia) P.O. Box 30968 Salt Lake City, UT 84130-0967 <p>Effective January 1, 2020 (SHPS at risk for ER Services)</p>				
UnitedHealthcare (MA)* AARP Medicare Advantage <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Includes ER <p>Effective January 1, 2020</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Includes ER <p>Effective January 1, 2020</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ NAMM P.O. Box 6907 Rancho Cucamonga, CA 91729-6907 <p>Effective January 1, 2007</p>	Not Applicable	Not Applicable	Not Applicable

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