

Scripps Health Plan Services ("SHPS")
 Institutional Matrix by Group by Health Plan
 Effective January 1, 2023

Health Plans	Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network - North County SD	Scripps Physicians Medical Group (SPMG)	Rady Children's Health Network (RCHN)
<p>Aetna HMO/POS</p> <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ Aetna 1-800-624-0756 phone 1-888-477-1553 fax ▪ Aetna P.O. Box 14079 Lexington, KY 40512-4079 	<ul style="list-style-type: none"> ▪ Aetna 1-800-624-0756 phone 1-888-477-1553 fax ▪ Aetna P.O. Box 14079 Lexington, KY 40512-4079 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
<p>Alignment Select (MA)*</p> <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS-Excludes Transplants & Out of Area ▪ SHPS-Excludes Transplants & Out of Area ▪ Alignment Select (Transplants & Out of Area) P.O. Box 14010 Orange, CA 92863 	<ul style="list-style-type: none"> ▪ SHPS-Excludes Transplants & Out of Area ▪ SHPS-Excludes Transplants & Out of Area ▪ Alignment Select (Transplants & Out of Area) P.O. Box 14010 Orange, CA 92863 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Effective January 1, 2021						
<p>Anthem Blue Cross HMO</p> <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Effective March 1, 2014						

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Anthem Blue Cross (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Transplants & Out of Area ▪ Anthem Blue Cross (Transplants & Out of Area) P.O. Box 60007 Los Angeles, CA 90060-0007 <p>Effective February 1, 2016</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Transplants & Out of Area ▪ Anthem Blue Cross (Transplants & Out of Area) P.O. Box 60007 Los Angeles, CA 90060- 0007 <p>Effective February 1, 2016</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ SHPS-Excludes Out of Area & Transplants ▪ Anthem Blue Cross (Transplants & Out of Area) P.O. Box 60007 Los Angeles, CA 90060- 0007 <p>Effective January 1, 2016</p>	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SHPS-Excludes: Chemotherapy Drugs (Outpatient), Out of Area & Transplants ▪ Anthem Blue Cross Chemotherapy (Outpatient), Out of Area & Transplants P.O. Box 60007 Los Angeles, CA 90060- 0007 <p>Effective January 1, 2016</p>	Not Applicable
Anthem Blue Cross Pathway HMO (Individual Benefit Plans) <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims <p>Effective January 1, 2023 Covered CA</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Anthem Blue Cross POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims <p>Effective March 1, 2014</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ Anthem Blue Cross P.O. Box 60007 Los Angeles, CA 90060 	<ul style="list-style-type: none"> ▪ SHPS ▪ Anthem Blue Cross P.O. Box 60007 Los Angeles, CA 90060 	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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Blue Shield POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	<ul style="list-style-type: none"> ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	<ul style="list-style-type: none"> ▪ Optum Care Network 1-800-956-8000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	Not Applicable
Blue Shield (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS SHPS -Excludes: Transplants & Out of Area Blue Shield of CA (Out of Area & Transplants) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652 Effective January 1, 2018	<ul style="list-style-type: none"> ▪ SHPS SHPS - Excludes: Transplants & Out of Area Blue Shield of CA (Out of Area & Transplants) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652 Effective January 1, 2018	Not Applicable	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SHPS-Excludes Chemotherapy (Drugs & Technical Component), Out of Area, and Transplants ▪ Blue Shield of CA (Chemotherapy, Out of Area, and Transplants) P.O. Box 272640 Chico, CA 95927-2640 1-800-541-6652 Effective February 1, 2018	Not Applicable

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Blue Shield HMO ▪ Authorizations ▪ Claims	▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	▪ MPMG 1-800-956-8000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	▪ Optum Care Network 1-800-956-8000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	▪ SPMG 858-824-7000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	Not Applicable
Blue Shield Trio HMO Covered California ▪ Authorizations ▪ Claims	▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	▪ MPMG 1-800-956-8000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	Not Applicable	▪ SPMG 858-824-7000 phone ▪ SHPS Effective March 1, 2021 (SHPS at risk for ER-In area)	Not Applicable

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Blue Shield of California Promise Health Plan (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims Effective January 1, 2019 fka Care 1st	Not Applicable	Not Applicable	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ SHPS 	Not Applicable	Not Applicable	Not Applicable
Cigna HMO/POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS Effective September 1, 2014	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS Effective September 1, 2014	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ SHPS Effective January 1, 2017	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SHPS Effective January 1, 2017	Not Applicable

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Health Net Ambetter HMO Fee for Service <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims FKA Health Net Community Care Covered California Plan Effective January 1, 2023	<ul style="list-style-type: none"> ▪ Health Net 1-800-977-7282 phone ▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	<ul style="list-style-type: none"> ▪ Health Net 1-800-977-7282 phone ▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Health Net HMO <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims Effective July 1, 2014	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS 	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Health Net POS <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ Health Net 1-800-793-4473 (fax) Urgent 1-800-672-2135 (fax) Elective 1-800-977-7282 Status ▪ Health Net of CA. Inc. Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	<ul style="list-style-type: none"> ▪ Health Net 1-800-793-4473 (fax) Urgent 1-800-672-2135 (fax) Elective 1-800-977-7282 Status ▪ Health Net of CA. Inc. Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	Not Applicable	Not Applicable	Not Applicable	Not Applicable

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Health Net Wellcare by Health Net EAE D-SNP (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims Sunset Health Net Cal MediConnect Effective January 1, 2023	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS-Excludes Mental Health ▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512 	<p>Not Applicable</p>	<p>Not Applicable</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SHPS-Excludes Mental Health ▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512 	<p>Not Applicable</p>
Health Net Salud HMO Fee For Service <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims Effective August 15, 2021	<ul style="list-style-type: none"> ▪ Health Net 1-800-977-7282 phone ▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	<ul style="list-style-type: none"> ▪ Health Net 1-800-977-7282 phone ▪ Health Net Commercial Claims P.O. Box 9040 Farmington, MO 63640-9040 	<p>Not Applicable</p>	<p>Not Applicable</p>	<p>Not Applicable</p>	<p>Not Applicable</p>

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Health Net Seniority Plus (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS <ul style="list-style-type: none"> ▪ SHPS-Excludes Mental Health ▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512 <p>Effective January 1, 2003</p>	<ul style="list-style-type: none"> ▪ SHPS <ul style="list-style-type: none"> ▪ SHPS-Excludes Mental Health ▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512 <p>Effective January 1, 1990</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone <ul style="list-style-type: none"> ▪ SHPS-Excludes Mental Health ▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512 <p>Effective January 1, 2007</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone <ul style="list-style-type: none"> ▪ SHPS-Excludes Mental Health ▪ Health Net (MHN) P.O. Box 14621 Lexington, KY 40512 <p>Effective August 1, 2014</p>	<p>Not Applicable</p>
Scripps Health Plan HMO <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHP 1-844-337-3700 phone <ul style="list-style-type: none"> ▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ SHP 1-844-337-3700 phone <ul style="list-style-type: none"> ▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone <ul style="list-style-type: none"> ▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ Optum Care Network 1-800-956-8000 phone <ul style="list-style-type: none"> ▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone <ul style="list-style-type: none"> ▪ SHP P.O. Box 2529 La Jolla, CA 92038 1-844-337-3700 phone <p>Effective January 1, 2016</p>	<ul style="list-style-type: none"> ▪ RCHN 1-877-276-4543 phone <ul style="list-style-type: none"> ▪ RCHN 3020 Childrens Wy Mail Stop MC5099 San Diego, CA 92123 <p>Effective January 1, 2017</p>

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SCAN (MA)* <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS Effective January 1, 2007	<ul style="list-style-type: none"> ▪ SHPS Effective January 1, 2007	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ SHPS Effective January 1, 2007	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SHPS Effective January 1, 2015	Not Applicable
SCAN Connections D-SNP <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS Effective January 1, 2023	<ul style="list-style-type: none"> ▪ SHPS Effective January 1, 2023	Not Applicable	Not Applicable	<ul style="list-style-type: none"> ▪ SPMG 858-824-7000 phone ▪ SHPS Effective January 1, 2023	Not Applicable

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UnitedHealthcare HMO Signature Value Alliance • Authorizations • Claims	• SHPS • SHPS-Excludes ER • UnitedHealthcare (ER) P.O. Box 30968 Salt Lake City, UT 84130-0967 Effective March 1, 2012	• SHPS • SHPS-Excludes ER • UnitedHealthcare (ER) P.O. Box 30968 Salt Lake City, UT 84130-0967 Effective March 1, 2012	• MPMG 1-800-956-8000 phone • SHPS-Excludes ER • UnitedHealthcare (ER) P.O. Box 30968 Salt Lake City, UT 84130-0967 Effective March 1, 2012	• Optum Care Network 1-800-956-8000 phone • SHPS-Excludes ER • UnitedHealthcare (ER) P.O. Box 30968 Salt Lake City, UT 84130-0967 Effective March 1, 2012	• SPMG 858-824-7000 phone • SHPS-Excludes ER • UnitedHealthcare (ER) P.O. Box 30968 Salt Lake City, UT 84130-0967 Effective February 1, 2015	Not Applicable
UnitedHealthcare HMO • Authorizations • Claims	• SHPS • SHPS Effective April 1, 2020 (SHPS at risk for ER-In area services and Anesthesia, including pain management)	• SHPS • SHPS Effective April 1, 2020 (SHPS at risk for ER-In area services and Anesthesia, including pain management)	• MPMG 1-800-956-8000 phone • SHPS Effective April 1, 2020 (SHPS at risk for ER-In area)	Not Applicable	• SPMG 858-824-7000 phone • SHPS Effective April 1, 2020 (SHPS at risk for ER-In area)	Not Applicable

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UnitedHealthcare HMO Signature Value Alliance (VEBA MEMBERS ONLY) <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS -Includes ER <p>Effective January 1, 2020</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Includes ER <p>Effective January 1, 2020</p>	<p>Not Applicable</p>	<p>Not Applicable</p>	<p>Not Applicable</p>	<p>Not Applicable</p>
UnitedHealthcare (MA)* AARP Medicare Advantage <ul style="list-style-type: none"> ▪ Authorizations ▪ Claims 	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS -Includes ER <p>Effective January 1, 2020</p>	<ul style="list-style-type: none"> ▪ SHPS ▪ SHPS - Includes ER <p>Effective January 1, 2020</p>	<ul style="list-style-type: none"> ▪ MPMG 1-800-956-8000 phone ▪ SHPS-Excludes ER ▪ United Healthcare (ER) P.O. Box 30968 Salt Lake City, UT 84130-0968 <p>Effective January 1, 2007</p>	<p>Not Applicable</p>	<p>Not Applicable</p>	<p>Not Applicable</p>