

**Scripps Health Plan Services (SHPS)
Institutional Matrix by Health Plan by Group
Effective January 1, 2026**

Health Plans		Scripps Coastal Medical Center (SCMC)	Scripps Clinic Medical Group (SCMG)	Mercy Physicians Medical Group (MPMG)	Optum Care Network-North County SD (OCN)	Optum Care Network - (SDPMG)	Rady Children's Health Network (RCHN)
Anthem Blue Cross HMO/POS (excludes Pathway HMO)	Auths	SHPS	SHPS	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Claims						
Anthem Blue Cross Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	Not Applicable	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims					SHPS Excludes- Chemotherapy Drugs(outpatient), Out of Area & Transplants Anthem Blue Cross Chemotherapy Drugs(outpatient), Out of Area & Transplants PO Box 6007 Los Angeles, CA 90060	
Blue Shield HMO HMO/POS (excludes Trio)	Auths	SHPS	SHPS	MPMG Phone: 1-855-681-6448	Optum Care Network Phone: 1-800-956-8000	SDPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	SHPS	SHPS	SHPS	
Blue Shield Trio HMO (Trio)	Auths	SHPS	SHPS	MPMG Phone: 1-855-681-6448	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	SHPS		SHPS	

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Blue Shield Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-855-681-6448	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims			SHPS		SHPS Excludes- Chemotherapy Drugs & Technical Component, Out of Area & transplants Blue Shield of CA Chemotherapy Drugs(outpatient), Out of Area & Transplants PO Box 272640 Chico, CA 95927-2640 Phone: 1-800-541-6652	
Cigna HMO/POS	Auths	SHPS	SHPS	MPMG Phone: 1-855-681-6448	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	SHPS		SHPS	
Health Net HMO (excludes Salud y Mas and Ambetter)	Auths	SHPS	SHPS	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Claims	SHPS	SHPS				
Health Net Medicare Advantage Seniority Plus and Wellcare	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-855-681-6448	Not Applicable	Not Applicable	Not Applicable
	Claims			SHPS			

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SCAN Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-855-681-6448	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims			SHPS		SHPS	
SCAN Connections D-SNP	Auths	Not Applicable	Not Applicable	Not Applicable	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims					SHPS	
SCAN Balance C-SNP	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-855-681-6448	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims			SHPS		SHPS	
Scripps Health Plan HMO	Auths	SHP Phone: 1-844-337-3700	SHP Phone: 1-844-337-3700	MPMG Phone: 1-855-681-6448	Optum Care Network Phone: 1-800-956-8000	SDPMG Phone: 858-824-7000	RCHN Phone: 1-877-276-4543
	Claims	SHP PO Box 2529 La Jolla, CA 92038 Phone: 1-844-337-3700	RCHN 3020 Childrens Wy Mail Stop MC5099 San Diego, CA 92123				
United Healthcare HMO Full Network	Auths	SHPS	SHPS	MPMG Phone: 1-855-681-6448	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	SHPS		SHPS	

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United Healthcare HMO Signature Value Alliance	Auths	SHPS	SHPS	MPMG Phone: 1-855-681-6448	Optum Care Network Phone: 1-800-956-8000	SDPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS Excludes ER United Healthcare (ER) PO Box 30968 Salt Lake City, UT 84130-0967	SHPS Excludes ER United Healthcare (ER) PO Box 30968 Salt Lake City, UT 84130-0967	SHPS Excludes ER United Healthcare (ER) PO Box 30968 Salt Lake City, UT 84130-0967	SHPS Excludes ER United Healthcare (ER) PO Box 30968 Salt Lake City, UT 84130-0967	SHPS Excludes ER United Healthcare (ER) PO Box 30968 Salt Lake City, UT 84130-0967	
United Health Care HMO VEBA Alliance CalPERS Alliance	Auths	SHPS	SHPS	MPMG Phone: 1-855-681-6448	Optum Care Network Phone: 1-800-956-8000	SDPMG Phone: 858-824-7000	Not Applicable
	Claims	SHPS	SHPS	SHPS	SHPS	SHPS	
United Healthcare HMO SignatureValue Advantage	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-855-681-6448	Not Applicable	SDPMG Phone: 858-824-7000	Not Applicable
	Claims			SHPS		SHPS	
United Healthcare Medicare Advantage HMO	Auths	Not Applicable	Not Applicable	MPMG Phone: 1-855-681-6448	Not Applicable	Not Applicable	Not Applicable
	Claims			SHPS Excludes ER United Healthcare (ER) PO Box 30968 Salt Lake City, UT 84130-0967			